



March 16, 2017

NOTICE TO REPAIRCENTER USERS

Re: New Estimate Summary for Light Vehicle Claims

In an effort to reduce administrative costs and be more environmentally conscious, starting March 20, 2017, Manitoba Public Insurance estimators will no longer provide customers with printed estimate sheets for all light vehicle claims.

Instead, customers will receive a single-page Estimate Summary form. The form will outline the following:

- Essential claim details (claim number, deductible, etc.)
- Benefits of accredited repair
- Claim process disclaimers

Customers requesting estimate sheets will be advised that their repair shop can access the estimate electronically. Repair shops may continue to print estimate sheets for customers on request, or as needed for administrative purposes.

If a customer presents you with an Estimate Summary form, access the claim through RepairCenter as normal. If you are unable to access the claim using the customer's claim number, contact the adjusting team or claims processing unit, following existing processes.

Manitoba Public Insurance will still provide printed estimate sheets for customers with other vehicle types (motorcycles, off-road vehicles, recreational vehicles, commercial vehicles, etc.), as those claims are not currently processed in RepairCenter.

If you have any questions about this notice, please contact Estimating Services using the [Repair Shop Support Line](#).