

Vehicle Safety Circular

MPI Labour Interruption – Vehicle Safety Update

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Following months of collective bargaining toward a new agreement for unionized staff, the Manitoba Government and General Employees' Union (MGEU) has rejected MPI's significantly enhanced offer. The union has announced their intention to begin strike action on Monday, August 28, 2023.

With MGEU's notice of strike action on Monday, MPI has now turned our attention to finalizing labour interruption plans that will maintain essential services while minimizing service disruptions to partners and customers to the extent possible.

MPI appreciates the assistance of our partners during this time to help us maintain service levels for our customers. MPI will do everything possible to ensure the temporary arrangements being put in place run as smoothly as possible and you have full support from the Corporation. We are making changes on our end to enable work to continue for the benefit of Manitobans.

Should strike action proceed on Monday, August 28, MPI is preparing for the following service impacts:

- Customer enquiries and front-end service transactions will be directed from service centres to MPI's broker partners.
- The MPI Contact Centre will remain open for reporting personal injury claims, non-drivable collision claims, and total-theft claims.
- All other claims will be referred directly to MPI-accredited repair shops for vehicle estimates and repairs. Please check our website for more information.
- Customers with vehicles towed to the Physical Damage Centre compound will continue to have access to remove personal items.
- Essential services such as income replacement payments for personal injury claimants will continue uninterrupted.
- All existing Autopac policies and driver licences will remain valid through the labour interruption period.

- **Vehicle Safety inspection and re-inspection appointments scheduled for Monday will be cancelled. Affected customers will be contacted to reschedule. If this labour interruption continues, appointments may continue to be impacted.**
- **Inspection stations will experience a delay in purchasing inspection books and opening new inspection stations.**
- Driver testing, estimating, and adjusting appointments scheduled for Monday will be cancelled and affected customers will be contacted to reschedule.

At this time, we are not aware if MGEU will proceed with a full strike action beyond Monday, or if a rotational or targeted strike action will be taken. We will do our best to keep our partners and customers informed as the situation evolves, and we encourage our partners to monitor MPI's website at www.mpi.mb.ca for the latest updates on service availability.

Thank you for your support, patience and understanding.

